



Curlew Cottage

Terms & Conditions

Unless specifically agreed at the time of booking, Curlew Cottage is let on the following terms and conditions and the landlord reserves the right to terminate any tenancy or booking at their discretion and no discussion on the matter will be entered into.

All bookings will require a 25% deposit, which is non-refundable unless cancelled 2 months in advance of the booking date. This balance must be paid prior to arrival. (If sent by cheque - allowing 7 days in writing to clear.)

- **Cancellation charges:**
 - Between 8 weeks and 5 weeks before arrival: 50% of the total cost is payable.
 - Less than 28 days before arrival: 100% of the total cost is payable
- Guests must agree to keep the accommodation clean and tidy. If there is an unacceptable amount of cleaning required following the guests departure, the Property Owner will require payment to cover such costs within 7 days of the Guest's departure.
- Guests are responsible to the Property Owner for the costs of any breakages or damage to the property and the Property Owner will require payment to cover such costs within 7 days of Guest's departure.
- It will be at the discretion of the Property Owner to make a refund of any payment received.
- Guests cannot allow more people to stay at the cottage than stated on there booking form.
- Guests must allow the Property Owner access at any reasonable time during their stay.
- Guests must take all necessary steps to safeguard their personal property and no liability is accepted in respect of damage to, or loss of, such property.
- Guests can arrive at the cottage after 3.00pm and are requested to leave by 11.00am on departure day (other times by prior arrangement).
- Non discounted rates are fully inclusive of welcome hamper*, bathrobes, duvets, bed linen, towels, electricity and central heating. NO pets (unless Guest's have agreed to the Dog Clause). NO smoking. NO candles. Wi-Fi usage is Free. Curlew Cottage also has SKY TV. Discounted rates may not include the welcome hamper.

Notes for guests with children:

Curlew Cottage is surrounded by open fields - therefore children will require constant supervision and are welcome to accompany parents so long as it is understood this is at the parents own risk. Please take into consideration we have Alpacas in the neighbouring field. A responsible adult must supervise CHILDREN at all times. LIABILITY cannot be accepted for safety of visitors whilst at the property.

* Hamper items include Milk, Bottled water, Orange Juice, Butter, Eggs, Fresh Tomatoes, Fresh Bread, Traditional Biscuits, Yogurts and a bottle of wine.

Continued

Curlew Cottage

Hulme Lane, Lower Peover, Cheshire, WA16 9QG

Daytime/Evening/Weekends Tel: 01565 722647

Mob: 07768 618074 Mob: 07944 443096 Email: info@curlewcottagecheshire.co.uk

www.curlewcottagecheshire.co.uk



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We offer guests the use of the hot tub (except in winter months and inclement weather) but we ask you to note the following:

- You and your party are reminded that you are responsible for your own safety whilst using the Hot Tub.
- The Hot Tub is strictly out of bounds if guests have consumed any alcohol.
- The Hot Tub is to be used by Adults only and children are not allowed to use the Hot Tub for safety reasons.
- The Hot Tub can only be used between the hours of 10 am in the morning and 10 pm in the evening to respect our neighbours.
- Please replace the Hot Tub cover after use; do not leave open if unoccupied.
- Please do not use the hot tub in wet or windy conditions for safety reasons (as the cover can blow off).
- The Hot Tub is not to be used in the rain (as affects the PH levels).
- We ask guests to keep the noise levels to a respectable level at all times whilst using the Hot Tub.
- Failure to observe these rules may result in the Hot Tub being closed immediately.
- Shower before entering the Hot Tub.
- Do not enter the Hot Tub with open wounds.
- Do not jump into the Hot Tub.
- No glass bottles or glasses are allowed within the Hot Tub.
- Please take care when entering and leaving the Hot Tub.
- For maintenance reasons: false/fake tans are not permitted.

Every effort will be made to keep the Hot Tub open at all times however as it takes a minimum of 24 hours to change & reheat the water; please understand that it may not always be ready to use. We thank you for your co-operation.

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